

# Schaub

## SIGNATURE & SYMPHONY PRICE LIST - PRICES EFFECTIVE DECEMBER 5, 2022

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Complete specifications for individual parts are listed in the index of the Signature & Symphony catalog.

### ORDERING AND RETURNS

#### Placing Orders

You have several options to place an order:

- Email: [orders@schaubandcompany.com](mailto:orders@schaubandcompany.com)
- Fax: 800-453-2196
- Phone: 866-724-2827
- Online: [webshop.schaubandcompany.com](http://webshop.schaubandcompany.com)

#### Hours of Operation

Monday ~ Friday: 8:00 AM - 5:00 PM Eastern Time

#### Minimum Order Requirements

There are no minimum order quantity requirements.

#### Payment Terms

Net 30 Days on established credit.

#### Payment Options

We accept check, Visa, MasterCard, Discover, AMEX and ACH.

#### Sales Tax

Sales tax will be charged unless a resale certificate has been provided.

#### Prices

All prices listed are in US funds. Our prices are subject to change without prior notice.

#### Product Care

Products should be cleaned only with a soft, non-abrasive cloth dampened with clean water or a mild dishwashing liquid and warm water. Please wipe dry with a soft, non-abrasive cloth. Do not use harsh cleaners or waxes to clean the product as these will erode the protective finish and void the warranty. Please do not leave water or soap residue on the product as chemicals or minerals contained within will eventually violate the protective coating and erode the finish.

#### Shipping Claims

All shipping claims must be submitted in writing within 30 days after the scheduled delivery for packages that have been lost or damaged. Please include the Schaub order # and/or your PO#, package's tracking number along with photos for any damaged packages.

#### Returns

• For your convenience, returns do not require authorization. Returns can be processed directly from the ASSA ABLOY dealer information portal, <https://extranet.assaabloydss.com/extranet/logindss.htm>

- ASSA ABLOY dealer information portal: Once you are logged into your account, locate the original order under the Shipped section and select Request CCF/RGA. A link to generate a UPS call tag can be found under the Tools drop down. (terms and conditions apply – see the website for details).

- Returns will only be accepted for products shipped within 120 days of invoice date.
- A completed RGA form must accompany all packages for returned goods.
- Returns are accepted from the Schaub dealer who originally purchased the product that is being returned. Any refund or credit would only be made to the original dealer.
- All returned goods are subject to a minimum 25% restocking fee.
- Returns for reasons other than a Schaub factory or processing error will be subject to our customary restocking fee with a return freight charge of \$20.00 per label/carton in the United States or \$35.00 per label/carton in Canada or Mexico. This charge will be deducted from the credit issued for each call tag.
- No freight will be charged if the return is sent prepaid.

### Shipping Costs

All orders are FOB shipping point. For shipments to a dealer-specified commercial address located in the US and Canada, **Schaub ships freight prepaid**. For shipments to dealers located outside of the US and Canada, freight will be prepaid by Schaub to the U.S. location of the dealer's freight forwarder. Orders shipping to a residential address will automatically ship via ground service with a \$10 flat rate surcharge.

Delivery Location	Type of Service	Surcharge
Commercial Address	Ground (Default Service)	Prepaid
Residential Address	Ground (Default Service)	\$10 Flat Rate

- No minimum order requirements
- No small order fees

**Shipping Options:** Shipments may be expedited for a fee.

Delivery Location	Type of Service	Surcharge
Commercial Address	Next Day	16%*
Commercial Address	Second Day	6%*
Residential Address	Next Day	25%*
Residential Address	Second Day	20%*
Residential Address	Three Day	15%*

\*Multiplied by invoice value

### Sample Program

Samples are gladly provided at no charge to authorized dealers, under the following conditions:

- Cabinet knob, pull, or backplate
- Maximum of 3 pieces
- Must all be different part numbers

**Schaub applies a packaging, shipping and handling charge of \$5.00 per sample. (\$5.00 for one sample, \$10.00 for two samples, \$15.00 for three samples)**

### Sample Order Exceptions

- Samples do not include larger than 8" cc or 224 mm cc cabinet pulls or backplates.
- Samples do not include appliance pulls or appliance backplates.
- Samples do not include any Symphony products.

### Placing a Sample Order

- Email orders to [samples@schaubandcompany.com](mailto:samples@schaubandcompany.com) or place by fax 800-453-2196.
- Write "NO CHARGE SAMPLE" on the order.
- Standard shipment upgrade charges will apply for expedited freight requests.
- Orders for sample products must be placed separately and not combined with other products.
- Pieces are not returnable.

### Minimum Advertised Price Policy Effective February 6, 2017

Schaub has determined that in order to better compete against existing competitors it must exercise a greater degree of control over the distribution of its products. Therefore, all sales of Schaub products will be subject to this Policy. This Policy has been unilaterally adopted and will be enforced strictly and uniformly.

Although resellers remain free to establish their own resale prices, to the extent that any customer elects to advertise products of Schaub in any manner, that is in print, in electronic media, on its website, etc., and provides price information for such products, that price information must be no less than List Price less 20%, this is the Minimum Advertised Price (MAP). Advertisements and offers to sell that do not include a particular price, but require further action that implies a price that is lower than the Minimum Advertised Price, violate the MAP Policy. Examples of such unauthorized advertisements include "drop in cart" pricing, "add to cart" pricing, "click to see" pricing, and discount coupon pricing. Also prohibited are advertisements that indicate that discounts may be available when a customer takes specific action that goes beyond buying the product, such as "special price option" or "name your price."

To assure fair business practices, we will strictly enforce this policy. Violations of this MAP Policy will include termination of our business relationship with a customer. On the first offense there will be a written notice counseling any customer that disregards this policy. Any customer who violates the policy a second time, within one year of receiving a written notice of a first violation, will be terminated.

Schaub will not discuss any conditions of acceptance related to this Policy, as it is non-negotiable and will not be altered for any dealer. In addition, Schaub neither solicits, nor will it accept, any assurance of compliance with this Policy. Nothing in this Policy shall constitute an agreement between Schaub and any reseller that the reseller will comply with this Policy.